

Better Roads

special edition



Welcome to a special edition of our residents' newsletter in which we focus on the challenges we're currently facing with the condition of our roads, what we're doing to repair them, where you can find more information and how you can help us.



What's going on with our roads?

We understand how frustrated people feel about the exceptional number of defects currently present on some roads in West Sussex and the impact this has on travelling around the county.

We feel that frustration too and are working hard to make improvements using the resources available to us.

Like many other local councils across the UK, we have deteriorating roads due to a combination of factors:

- extreme fluctuations in weather, especially the wet spells earlier this year
- volume and weight of vehicles using the network
- not enough funding available to carry out all the repair works that need doing.

But we are facing the challenge head-on and pumping a multi-million pound package into a series of road repairs and improvements, to provide a road network we can all be proud of.

We'd like to thank our teams, suppliers and contractors, who are all working flat out to resolve the issues.

Read more on the link below about our challenge and the work our Highways teams are completing across our 4,000kms of roads.

Rising to the challenge



Visit our new website

Take a look at our new 'Better Roads' website, where you can find all the information you need, including how potholes form, how we prioritise repairs, the types of repairs we conduct, the scale of the challenge and our progress.

More information will be added over the coming months so be sure to check back for the very latest updates.

Visit our Better Roads campaign



Help us by reporting any problems you see on our roads

Please continue to report any issues you see on our roads. Each report we receive is triaged and your safety remains our top priority.

You can report issues to us online, or if a pothole is an immediate risk to public safety, call **01243 642 105**. Emergency reports can be made 24 hours a day, 7 days a week.

[Report road problems here](#)

Did you receive this eNewsletter from a friend? [Sign up here.](#)

Reminder: We have more than 40 eNewsletters on a wide variety of topics including Environment & Climate Change, Walking & Cycling, Highways & Transport, Recycling, Weather Alerts and Staying Safe Online. [View all topics here.](#)

**We're working hard
to improve your roads**

[Click here to follow our journey](#)

**INVESTING IN
BETTER ROADS**

