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Hazel Roxby

From: Steyning Parish Council - Clerk
Sent: 17 October 2019 16:28
To: Hazel Roxby
Subject: FW: Improving Wifi in the Steyning Centre

From:
Sent: 17 October 2019 14:43
To: Steyning Parish Council - Clerk <clerk@steyningpc.gov.uk>
Subject: Improving Wifi in the Steyning Centre

Dear Hazel. I wonder if you could pass this on to the *premises committee* Many thanks

For the attention of the Amenities Committee

Dear Parish Council colleagues,

I popped in the Steyning Centre yesterday to talk about Wifi access in Coombe Court ahead of the Steyning Arts Xmas Arts Fair we are organising on 30 November. Artists are increasingly using mobile card payment devices to take payments, so we are hoping to be able to offer this as a convenient cash free option to visitors on the day.

Hazel kindly showed me the mobile range extender unit, but although I could get it to link to my phone, the internet signal in Coombe Court was practically non-existent. I had been warned about this by friends from the Art Society, who had encountered similar difficulties. With mobile phone reception in the Steyning Centre also being very patchy, it makes internet transactions very problematic.

I don't know if this is a temporary glitch, or an issue with outdated equipment. But with internet usage becoming so ubiquitous, it feels like the Steyning Centre needs to move with the times and be able to offer excellent Wifi connectivity throughout the building. This would be expected by many organisations looking to book rooms, and will open up new possibilities such as showing live stream videos during presentations and talks.

I don't think this will require massive expenditure. So I wonder if the Amenities Committee could take this on and make it a priority.